



BROOKLANDS HOTEL

Make more time for yourself

Black Card guide to benefits

Black Card overview

Price of membership: £275

Membership duration: 12 months

Make more time for you with Black Card from the Brooklands Hotel, where you can enjoy first class facilities at a 4 star luxury hotel, all year, for less.

A Black Card entitles members to a host of fantastic benefits and savings, from a complimentary nights stay in a sought after track facing room to a meal for two in the award winning 1907 restaurant, bar & grill plus a range of discounts throughout the year.

Treating yourself, family and friends in style and luxury couldn't be easier.

What is Black Card?

Black Card offers members an exclusive host of preferential rates and benefits to enjoy throughout the hotel during a 12-month membership.

Each member receives a personalised membership card and six complimentary vouchers.

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What do I get with my membership?

In addition to a personalised membership card, when joining Black Card, as a member you will receive the following complimentary vouchers* to use during your 12 month membership:

1. One overnight stay for two people, including breakfast in a track facing room
2. A meal for two in the 1907 restaurant, bar & grill
3. One spa day pass for two people
4. One 25 minute spa treatment
5. One meeting room hire for one day for up to 12 people
6. One private dining room hire for lunch or dinner for between 10-120 guest

What does my Black Card entitle me too?

Throughout your Black Card membership, using your personalised Black Card, you'll be entitled to the following benefits*:

1. 20% off food bills in 1907 restaurant, bar & grill
2. 10% off beverages in 1907 restaurant, bar & grill
3. One complimentary glass of Prosecco, per person, with Afternoon Tea
4. Preferential weekend accommodation rates
5. Track facing rooms with all rooms booked (subject to availability)
6. Discounted room upgrade options
7. Preferential spa day rates
8. 20% off spa treatments and packages
9. A voucher valid for a 50% discount off a tanning treatment in BSpa
10. Rise & Shine spa package at £59 per person (RRP £140.50)
11. Refresh & Unwind, Recharge & Energise and Revive & Delight spa packages at £64 per person (RRP £144.50)
12. Preferential rates and first refusal on hotel events
13. Preferential room hire rates for private events
14. Recommend a friend rewards
15. Monthly Black Card exclusive online deals



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Black Card terms & conditions

How to use your vouchers

The six vouchers are valid for 12 months and will be sent to you with your welcome pack.

Please allow up to two weeks to receive your Black Card and welcome pack. Please note we have monthly print runs, please contact the Black Card team to confirm when your welcome pack will be received and start date of your membership.

Terms & conditions:

1. Cardholders must confirm the intention to use the voucher at time of booking
2. All voucher bookings must be made in advance of arrival
3. The relevant voucher must be presented upon arrival at the hotel
4. Under no circumstances will vouchers be re-issued should you cancel or no-show.
5. In the unlikely event of voucher misuse, the Brooklands Hotel have the right to cancel your membership without any refund

Voucher terms & conditions

One overnight stay for two people, including breakfast

- Valid for one overnight stay in a track facing Deluxe guest room with breakfast the following day
- Based on two people sharing
- Available Friday to Sunday
- Subject to availability
- Booking must be made in advance and voucher must be presented on arrival
- Upgrades (subject to availability)
 - Deluxe to Executive room will be at a cost of £45 per room, per night
- Upgrades (subject to availability)
 - Deluxe to a Suite are available from £150 per room, per night



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- Children under 3 years of age sharing the parents' room receive complimentary bed & breakfast
- Children over 3 years of age sharing the parents' room are charged at £20 per child bed & breakfast
- Cardholders can order Champagne or Prosecco to be in their room on arrival, prices start from £37.00
- Exceptions: Fridays & Saturdays in December, Christmas Eve, Christmas Day, Boxing Day and New Years Eve
- Cancellation Policy: Cancellation within 48 hrs of the booking will result in cardholders being charged for one night at the prevailing Black Card rate

A meal for two in 1907 restaurant, bar & grill

- Valid for one meal for two people in 1907 restaurant, bar & grill
- Available Sunday to Friday for lunch or dinner
- Subject to availability
- Valid for any menu items up to a total food spend of £80
- Valid for food only and excludes beverages and service charge
- 10% discount may be applied to any additional beverages
- Booking must be made in advance and voucher must be presented on arrival

One spa day pass for two people in BSpa

- Valid for a one-day visit to BSpa for two adults
- Available Monday to Thursday (minimum 18 years old)
- Booking must be made a minimum of one day in advance and voucher must be presented on arrival
- Subject to availability
- Treatments may be booked at the preferential 20% Black Card rate, subject to availability
- A maximum of two additional guests can join you using one of your five day spa pass vouchers at the preferential rate of £15 per person
- Please note, as a resident in the hotel access to BSpa is complimentary and, therefore, you do not need to redeem this voucher and may book treatments subject to the Black Card holder 20% discount
- To book your spa day pass call the Reservations Team on 01932 335710
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One 25-minute spa treatment in BSpa

- Valid for a complimentary 25 minute treatment
- Available Monday to Thursday in BSpa
- Booking must be made a minimum of one day in advance and voucher must be presented on arrival
- Additional treatments may be booked at the preferential 20% Black Card rate, subject to availability
- Treatment bookings are subject to availability
- To book your treatment call the Reservations Team on 01932 335710

Hire a meeting room for one day, for up to 12 people



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- Valid for room hire of one meeting room for up to 12 people
- Valid for the room hire only; all additional costs such as food and beverage, equipment hire etc. will be charged at published rates and must be pre-booked at least 10 working days prior to arrival
- Reservations can be made a maximum of four weeks in advance
- Reservations are required in advance and voucher presented on arrival.
- Reservations must be guaranteed by a credit card
- Bookings can only be made from 9am to 5.30pm Monday to Friday
- Room hire is subject to availability
- Exceptions: Not valid for bookings from Agents
- A cancellation policy will apply and cardholders will be advised at the time of booking
- To make a booking, please call the Events Team on 01932 335720

Private dining room hire for one lunch or dinner for between 10-120 guests

- Valid for hire of a private dining room for lunch or dinner for 10-120 people
- Valid for the room hire only; all additional costs are chargeable and must be pre-booked at least 10 working days prior to arrival
- Minimum spend on food required
- Reservations can be made up to 12 weeks in advance
- Reservations are required in advance and voucher presented on arrival
- Reservations must be guaranteed by a credit card
- Bookings can only be made from 9am to 5.30pm Monday to Friday
- Room hire is subject to availability
- Exceptions: Not valid during December. Not valid for bookings from Agents.
- A cancellation policy will apply and cardholders will be advised at the time of booking
- To make a booking, please call the Events Team on 01932 335720

Benefit terms & conditions

20% off food bills in 1907 restaurant, bar & grill

- Presentation of a valid Black Card will entitle the bearer to 20% off their total food bill
- Table bookings must be made in advance
- Intention to use the discount must be stated at time of booking
- Presentation of a valid Black Card must be shown on arrival
- 20% discount applies to food bills only, excluding beverages & service charge
- Beverages are subject to a 10% discount
- Only one card may be used per table or dining party
- Discount may only apply once for breakfast, lunch & dinner on any given day
- Discount is valid for all of the dining party, dining at the same table
- The Black Card discount is restricted to tables of a maximum 8 diners
- Discount not valid on Christmas Eve, Christmas Day, Boxing Day or New Year's Eve
- Discount not valid on special set menus and/or events
- Discount not valid when attending group and/or function bookings
- Not valid in conjunction with any other offer or discount



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10% off beverages in 1907 restaurant, bar & grill

- Presentation of a valid Black Card will entitle the bearer to 10% off beverages
- Discount is valid for the cardholder and guests, to a maximum party of 8
- Pre dinner drink bills can be carried through to the restaurant, where your discount will be applied
- If cardholders are not dining in the restaurant, drinks must be consumed and bill settled in the bar
- Discount not valid on special set menus and/or events
- Discount not valid when attending group and/or function bookings
- The Black Card is not valid in conjunction with any other offer or discount
- The discount is valid on beverages only, excludes food and service charge

One complimentary glass of Prosecco , per person, with Afternoon Tea

- Presentation of a valid Black Card will entitle the bearer to one complimentary glass of Prosecco with every Afternoon Tea ordered in the 1907 bar or BSpa
- Valid for a maximum of six people
- Presentation of a valid Black Card must be shown on arrival
- Not valid on Christmas Eve, Christmas Day, Boxing Day and New Year's Eve
- Not valid when the hotel is featuring special menus and/or events
- Not valid when attending group and/or function bookings
- The Black Card is not valid in conjunction with any other offer or discount

Preferential weekend accommodation rates

- Cardholders receive preferential weekend room rates all year round
- Friday & Saturday nights: £99 / Sunday nights: £85
- Rates are quoted per room, per night, including breakfast, subject to availability
- Rate is valid when booking accommodation for a maximum of seven rooms per night
- Reservations are required in advance and the intention to use your rate discount must be stated
- Black Card bookings can only be made from 9am to 6pm Monday to Friday
- A credit card number is required to guarantee the booking
- Children under 3 years of age sharing the parents' room receive complimentary bed & breakfast
- Children over 3 years of age sharing the parents' room are charged at £20 per child bed & breakfast
- Cardholders can order Champagne or Prosecco to be in their room on arrival, prices start from £37.00
- Black Card preferential room rates are only valid from Friday to Sunday inclusive, however, we will endeavour to offer you our best available rate for bookings from Monday to Thursday inclusive
- Not valid on Christmas Eve, Christmas Day, Boxing Day, and New Years Eve.
- Cancellation from 14.00 on the day of arrival will result in cardholders being charged for one night at the prevailing Black Card rate



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Track Facing Room with all rooms booked

- Subject to availability
- Track facing room applies to Black Card holders only

Discounted room upgrade options

- The preferential rate is valid for a track facing Deluxe double rooms only, however, Black Card holders may upgrade to an Executive King room at a cost of £45 per room, per night or a Suite from £150 per room, per night, subject to availability

20% off spa treatments and packages

- Presentation of a valid Black Card will entitle the bearer to a 20% discount on treatments and packages
- Discount valid in BSpa Monday to Thursdays only
- Treatments and packages must be booked in advance, subject to availability
- Cardholder must state the intention to use their discount at time of booking
- Discount not valid on Friday, Saturday and Sunday
- Discount does not apply to retail products



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Rise & Shine / Refresh & Unwind / Recharge & Energise / Revive & Delight with over 50% discount – from £59 per person

- Rise & Shine and Refresh & Unwind are available Monday to Friday inclusive (not available on Bank Holidays)
- Recharge & Energise and Revive & Delight are available Monday to Thursday inclusive (not available on Bank Holidays)
- Preferential rate of £59 per person (RRP £140.50) for Rise & Shine package
- Preferential rate of £64 per person (RRP £144.50) for Refresh & Unwind, Recharge & Energise and Revive & Delight
- Package details:
 - Full use of the BSpa facilities from 09.00-14.00 including a breakfast* (Rise & Shine), 09.00-14.00 including lunch** (Refresh & Unwind), 13.00-18.00 including lunch** (Recharge & Energise), 15.00-20.00 including afternoon cream tea*** (Revive & Delight).
 - Choice of two treatments (from list below)
 - Bathrobe & slippers to use during your day
 - * Breakfast included is from the full English and continental breakfast buffet in 1907 restaurant, bar & grill
 - ** Lunch is £15.00 allocation from a set menu
 - *** Afternoon Cream Tea consists of a selection of freshly made sandwiches with a variety of fillings, a selection of handcrafted sweet treats & buttermilk fruit scone served with homemade lemon curd, fruit preserve & clotted cream
- All packages are subject to availability
- Two spa treatments from:
 - 25 minute Caudalie D-Vine Express Facial
 - 25 minute Caudalie Lifting & Firming Eye Treatment
 - 25 minute Caudalie Relaxing Cranial Massage
 - 25 minute Caudalie Divine Back Massage
 - 25 minute Express Manicure
 - 25 minute Express Pedicure
 - 25 minute Jane Scrivner Body Brushing
- BSpa allocate treatment times prior to the spa day and these will be given to guests upon arrival. However, requests for specific times can be made online in the special request field. Please note that these cannot be guaranteed.
- Cancellation policy: full pre payment is needed at time of booking, which is non refundable.
- Bookings may be transferred 48 hours prior to arrival, subject to availability
- To avoid disappointment and to make the most of your spa day, please arrive at the advertised start time of 9am, 1pm and 3pm
- Meal offerings are served in 1907 restaurant, bar & grill at set times of: breakfast: 9am, lunch: 1pm and afternoon tea: 3pm
- There is an option to purchase a 3rd treatment from the inclusive list at a reduced price of £25.00 per treatment. This option is shown whilst booking online. The reduced price is only available when booking prior to arrival and will not be available on the day of your arrival.
- There is an option to book a double treatment room at a supplement of £10 (£5 per person). Please request this direct with BSpa after you have made your booking online but prior to your arrival.
- BSpa operates with both female and male therapists. Should you have a preference, please indicate this at the time of booking



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- Must be 18 or over to use BSpa facilities and have treatments.
- Cardholder must state the intention to use their discount at time of booking
- Discount not valid on Friday, Saturday and Sunday
- Discount does not apply to retail product
- To book, call Reservations on 01932 335710

Five preferential spa day pass rate vouchers

- Cardholders have access to five vouchers that will each entitle them to a one day pass for two people
- Each voucher represents a preferential rate of £15 per person
- Vouchers available from Monday to Thursday, subject to availability (minimum 18 years old)
- Reservations are required a minimum of one day in advance
- Subject to availability
- Cardholders must state their intention to use their preferential rate voucher at the time booking
- Vouchers must be printed and presented on arrival
- Treatments may be booked at the Black Card preferential rates, subject to availability
- Vouchers not valid Friday, Saturday and Sunday

One 50% discount voucher for a tanning treatment in BSpa

- One 50% discount voucher for a tanning treatment
- Voucher can be redeemed in BSpa Monday to Thursday only
- Treatment must be booked in advance and is subject to availability
- Intention to use the voucher must be stated at time of booking
- Voucher must be presented on arrival
- Voucher not valid on Friday, Saturday and Sunday
- Voucher not valid in conjunction with any other offer or discount



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Preferential room hire rates for private events

- Cardholders are entitled to preferential room hire rates for private events
- Subject to availability
- Cardholders must contact the Events Team on 01932 335720 to enquire and check availability

Preferential rates and first refusal on hotel events

- Black Card members will be notified prior to any events of their entitled discount and first refusal on availability

Recommend a friend rewards

Cardholders will receive the following reward for each friend or associate who purchases new membership to the Black Card as a result of their recommendation.

1 cardholder:

- A complimentary bottle of selected wine when dining in 1907

2 cardholders:

- One afternoon cream tea for two people

3 cardholders:

- Lunch for two people in 1907, to a value of £50 (food only)

4 cardholders:

- Dinner for two in 1907 restaurant, bar & grill, to a value of £80 (food only)

5 cardholders:

- An overnight stay in a Deluxe room, including full English breakfast
- Valid Friday, Saturday or Sunday

8 Cardholders:

- An overnight stay in a Suite, including full English breakfast and a bottle of champagne in the room on arrival
- Valid Friday, Saturday or Sunday

When making a booking, please with the intention to use your Black Card.

Please present card and on arrival.

To make a spa, room or restaurant booking, please contact our reservation team

Tel: 01932 335710 or Email: reservations@brooklandshotelsurrey.com

To enquire or book meeting or event, please contact our Events Team on 01932

335720 or Email: events@brooklandshotelsurrey.com